### DEVELOPMENTAL DISABILITIES ADMINISTRATION COORDINATION OF COMMUNITY SERVICES PROVIDER INFORMATION

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#### WHAT IS YOUR PHILOSOPHY IN PROVIDING SERVICES?

Recognizing the uniqueness and strengths and needs of each individual with a developmental disability, the Resource Coordination Program espouses the principles of self-determination and a self-directed service system. Accordingly, in the design and operation of the Program, the needs and desires of the individual are the driving factor. Services are individually planned and coordinated and follow the routines and rhythms of life in the most integrated way possible and are sufficiently intensive to promote individual developmental growth, yet in the least intrusive manner. The implications of these principles are several. First, the individual is not only at the center of the resource coordination system, but is also to the greatest possible degree the leader and guiding force in that process. The Resource Coordination Program is a person-driven system and aims to integrate this concept into the whole of the individual's plan. Second, through advocacy and case management, services are coordinated and integrated for a particular individual and are specifically tailored to his or her needs through a sequence of assessment, planning, procurement, and monitoring activities. The individual planning process is a key to the mechanism by which this sequence occurs. Third, services are monitored and evaluated to ensure that they are responsive to the individual's needs and desires and they are of sufficient quality, intensity, quantity, and duration to meet the individual's goals.

# HOW LONG HAS YOUR AGENCY BEEN PROVIDING COORDINATION OF COMMUNITY SERVICES IN MARYLAND?

1988

#### HOW IS YOUR AGENCY DIFFERENT FROM OTHERS?

St. Mary's County Health Department Resource Coordination Program (SMHDRCP) has been serving individuals with developmental disabilities since 1988. Individuals with developmental disabilities are valued members of the community and their legal and human rights are respected and protected. The principles of self-determination and self-directed services are implemented in all facets of their lives as they participate in community life and acquire independent community living skills.

#### WHAT MARYLAND COUNTIES DO YOU SERVE?

St. Mary's County

#### WHAT AREAS OF DEVELOPMENTAL DISABILITIES DO YOU HAVE SPECIALISTS IN?

The current staff at the St. Mary's County RCP has a combined forty-four years of experience with the agency. The length of time with the unit ranges from eight months to over fourteen years and averages almost five years of service. The staff at the RCP also demonstrates the following experience in working with people with disabilities or other human service areas: • One RCP staff worked previously in the public school system with students who are hearing impaired and then at a day program of a DDA-funded agency for a combined fourteen years. • One staff person worked previously as a residential program coordinator at a DDA-funded agency for approximately two years. • One staff is a Licensed Social Worker Associate and has worked previously for the Department of Social Services for approximately five years. • One staff worked previously as the Activities Director at a medical adult day care program for eleven years. All St. Mary's RCP staff has, at a minimum, a Bachelor's degree in a human services field. Staff demonstrates specific skills in being able to communicate effectively with a diverse population: • One staff is a native Spanish language speaker. • Another staff is also conversant in Spanish. • One staff worked with the hearing impaired in the school system and has some knowledge of American Sign Language.

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# HOW DO YOU MATCH INDIVIDUALS WITH COORDINATORS?

Every effort is made to match an individual with a Resource Coordinator (RC) with the most experience regarding his or her disabilities and/or needs. The Program Manager will also make every effort to assign another RC to work with an individual, if requested.

DO YOU PROVIDE REFERENCES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES AND FAMILIES TO CONTACT? IF SO, HOW DO I ACCESS?

No

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